

## General Terms & Conditions for the Purchase of Tickets

### § 1 Scope of General Terms & Conditions for Tickets

- 1.1 The purchase of tickets for events taking place on the premises of the Leipziger Messe GmbH (hereinafter "Leipziger Messe") and designated events not taking place on the above premises is subject to these General Terms & Conditions (hereinafter "GT&C"), which are accepted by the visitor when ordering tickets. Any deviating terms of the visitor shall not become an integral part of the contract, even if the Leipziger Messe does not expressly contradict said terms.
- 1.2 Subject of the contract governed by this GT&C is the supply of tickets for fairs and other events (hereinafter "events") hosted by the Leipziger Messe or its partners (hereinafter referred to as "guest organiser" or "guest events") for whom the Leipziger Messe conducts ticket sales. Contractual relationships regarding event attendance are established solely between the visitor and respective guest organiser through the purchase of tickets.
- 1.3 Unless otherwise indicated in the ordering procedure, for guest events the Leipziger Messe acts solely as an intermediary on behalf of the guest organiser in regard to the event contract (Veranstaltungsvertrag). The GT&C of the guest organiser shall take precedence over any other in regard to event performance. Visitors shall be informed of such terms and conditions separately when placing the order. Any claims asserting legal breaches of duty in connection with the event contract shall be raised solely against the guest organiser.
- 1.4 With regard to contract conclusion, prices and terms of payment, terms of mailing and liability, use of public transport, data protection and other terms (Articles 2-4, 8-11 of the GT&C), this GT&C governing tickets shall apply to all events as an agreement entered into directly by the visitor and the Leipziger Messe, separately from the event contract. Article 5 of the GT&C shall only apply to events of the Leipziger Messe; Articles 6 and 7 shall apply where the Leipziger Messe itself is the organiser or the GT&C of the guest organiser contains no overriding terms.

### § 2 Admission Requirements

- 2.1 For certain events only professional visitors or persons of a certain age shall be granted admittance. Specific admittance requirements can be found on the internet site for the event in question. The Leipziger Messe has the right to enforce any rules regarding admittance in an appropriate manner and to deny admittance to any persons who fail to meet the requirements. Any demands asserted by the visitor—regardless of their nature, in particular demands for reimbursement of the price of the ticket and/or catalogue, or damage compensation—are hereby precluded.



- 2.2 The visitor shall bear the responsibility to inform himself in full and in a timely manner of the pertinent requirements for entering the Federal Republic of Germany (e.g. visa requirements). The Leipziger Messe shall not be liable for any damage or other disadvantages which could be suffered by the visitor as a result of failing to observe this condition for admission.

## **I. Sale of Tickets**

### **§ 3 Contract Conclusion**

- 3.1 Ticket orders placed via the internet portal of the Leipziger Messe (online ticket orders) shall be subject to the following conditions:
- 3.1.1 Details regarding the time, nature, content and admission price of the event on the website of the Leipziger Messe shall not be considered a binding offer but merely an invitation to the visitor to submit an offer. The visitor submits a binding offer as soon as he/she places an online order by clicking the "send order" button.
- 3.1.2 An automatically generated email in which the Leipziger Messe merely acknowledges receipt of the order shall not be deemed a binding acceptance of the visitor's offer to buy. Electronic confirmation shall not specifically mean that an event contract has been concluded. The Leipziger Messe shall only accept the visitor's offer (on behalf of the guest organiser, if applicable) after having checked ticket availability and sending a specific order confirmation and by sending the ordered tickets or making them otherwise available.
- 3.1.3 If, at the time of order processing, the number of tickets in the specified category are unavailable, the Leipziger Messe shall assign the visitor an alternative category, to the extent that such tickets are available, provided that the visitor agrees after receipt of the tickets. The visitor's attendance at the event shall be regarded as an implied declaration of consent.
- 3.1.4 Although the GT&C (and, where applicable, the GT&C of the guest organiser) is still accessible to visitors on the website of the Leipziger Messe after the order procedure has been completed, the visitor should save or print out the GT&C as documentation since the website only gives the latest version of the GT&C. The visitor's order details are saved by the Leipziger Messe but will no longer be accessible for the visitor on the website after the contract has been concluded. Pertinent information should be printed beforehand.
- 3.2 For orders not placed via the internet (offline orders) the contract will come into being by sending the fully completed order form and the subsequent sending of the tickets by the Leipziger Messe. Any offers made by the Leipziger Messe shall remain non-binding unless expressly described as otherwise.

## § 4 Prices and Terms of Payment

- 4.1 Payment shall be made by online direct payment via SOFORT Überweisung, paydirekt, PayPal, or credit card. All amounts fall due for payment immediately and in full upon conclusion of the contract. In the case of a guest event, the Leipziger Messe shall collect the amount payable from the visitor on behalf of the guest organiser.
- 4.2 The applicable value-added tax shall be included in the final price shown for the online shopping cart. Invoices shall only be sent electronically and generally as an attachment to the email confirming the order. Credits shall also be sent electronically.
- 4.3 In case of non-payment, the Leipziger Messe shall have the tickets blocked.

## § 5 Mailing, Printing and Collection

- 5.1 If tickets have been ordered online, the visitor will have the option to immediately print or save the tickets. Tickets shall be made available using print@home and mobile tickets. In addition, an email confirming the order will be sent to the visitor in which the individual services ordered will be listed. The tickets will be made available a second time in the order confirmation, and the invoice will be included as an attachment. Alternatively, the tickets can be accessed via the customer account if the visitor has created a customer account with the Leipziger Messe.
- 5.2 If tickets have been ordered offline, they will be sent via normal post by the Leipziger Messe. The tickets shall remain the property of the Leipziger Messe until full payment has been made. The mailing of tickets shall be at the visitor's risk, unless deliberate intention or gross negligence exists on the part of the Leipziger Messe or its agents.
- 5.3 The visitor shall examine the assigned tickets immediately upon their becoming accessible or receipt to verify compliance with the order receipt or order confirmation details. In the case of apparent faulty delivery, in particular in the event of incorrectly issued tickets (e.g. incorrect seat category, incorrect event), such tickets shall be replaced free of charge in return for the incorrect tickets, provided the visitor reports the error without delay (within one week after receipt) in writing to: Leipziger Messe GmbH, Abt. TS-MV, Messe-Allee 1, D-04356 Leipzig, Germany, or via email to [tickets@leipziger-messe.de](mailto:tickets@leipziger-messe.de).
- 5.4 If, for selected events, on-site collection of the tickets is intended, the visitor shall collect the tickets in a timely manner on the same day as the event at the designated counters of the Leipziger Messe by presenting the order confirmation and valid photo ID.

## **II. Event Services**

### **§ 6 Withdrawal from Events of the Leipziger Messe**

Visitors shall not have the right to withdraw as provided for by statute.

- 6.1 If a visitor is a consumer as defined by § 13 BGB (German Civil Code), the visitor shall have the right to cancel or withdraw from events of the Leipziger Messe in accordance with the instructions given at the end of this document.
- 6.2 In the case of guest events, the existence of a right to cancel or withdraw shall be dependent on the provisions of the guest organiser's GT&C; any cancellations or withdrawals shall be handled by the Leipziger Messe. If the time period for cancellation or withdrawal has elapsed, then returning any tickets which have been ordered will no longer be possible. Any warranty claims (§ 7) shall remain unaffected.
- 6.3 Should an event be rescheduled for a different time, the tickets shall remain valid for the new event date. In the case of rescheduling, the visitor may decide to use the ticket to attend the newly scheduled event or to withdraw from the event contract and return the ticket for reimbursement of the purchase price. Withdrawal is possible only up to three days before the new event date and must be declared in writing by the visitor and sent to: Leipziger Messe GmbH, Abt. TS-MV, Messe-Allee 1, D-04356 Leipzig, Germany, or sent by email to [tickets@leipziger-messe.de](mailto:tickets@leipziger-messe.de).
- 6.4 Tickets shall be taken back by the Leipziger Messe if it is necessary to cancel the event outright. In this case, taking back tickets and reimbursing the purchase price shall occur upon written demand sent to the postal address given under § 5.2 or sent by email up to four weeks after the scheduled event date.
- 6.5 After cancellation or withdrawal, the tickets shall lose all validity, including in regard to the use of public transportation (see § 9). Should tickets be taken back as provided for under § 5.2 or § 5.3, the full ticket price will be reimbursed by the Leipziger Messe. Any other demands, such as those for reimbursement of travel expenses, may not be asserted against the Leipziger Messe.

### **§ 7 Resale**

- 7.1 For security reasons and to avoid illicit trade and speculation, tickets may only be purchased for private or business use. The visitor undertakes to purchase and use the tickets solely for his/her own purposes.
- 7.2 Ticket sales are transacted solely via the official ticket agencies of the Leipziger Messe or the guest organiser. The purchase of tickets for the purpose of commercial resale and any offer or resale of tickets with the intent to realize profits shall not be permitted. In particular, it is not permitted to offer tickets at internet auctions (e.g. eBay) or through press, radio or other media with the intent to realize a higher price.

Furthermore, selling tickets through ticket agencies not authorized by the Leipziger Messe shall not be allowed.

- 7.3 Ticket may only be given to persons who meet the necessary requirements for admission (age, professional qualification, etc.).
- 7.4 In the event tickets are distributed in an impermissible manner, the Leipziger Messe shall have the right to block the tickets in question and deny the ticket holder access to the event premises without providing compensation. Moreover the Leipziger Messe may refuse to sell tickets to the offending visitor for a reasonable amount of time and ban the visitor from the premises.

## **§ 8 Warranty**

- 8.1 The Leipziger Messe shall only be liable for the organization, performance and quality of the event when it is the organiser itself. For guest events, the respective guest organiser alone shall be responsible. In case of guest events, no liability will be assumed by the Leipziger Messe for the accuracy of the information communicated by the guest organiser (e.g. on the website advertising the guest event).
- 8.2 The Leipziger Messe reserves the right to make changes to programmes and casts. The right to a refund for tickets exists only in cases where the change is not insignificant or where the visitor cannot be reasonably expected to accept the change in view of his/her justified interests.
- 8.3 Furthermore, complaints regarding defects may only be raised against the Leipziger Messe if the usability of the supplies or services provided by the Leipziger Messe is significantly hampered.
- 8.4 Liability for initial faults or defects that could justify a reduction in rental or leasing fees shall be excluded.

## **III. General Provisions for all Events**

### **§ 9 Liability of the Leipziger Messe**

- 9.1 The Leipziger Messe shall pay damages and reimburse wasted expenditures, regardless of legal grounds (contract, tort), to the following extent only:
  - The full amount in case of deliberate intention, gross negligence and in cases where the Leipziger Messe has expressly assumed in written form a contractual guarantee or procurement risk;
  - In all other cases, an amount limited to typical and foreseeable loss only if cardinal duties have been breached, without which contract performance would be jeopardized and therefore the fulfillment of which may be relied upon

by the visitor, as well as in cases of default and claims arising from liability for defects/warranty.

- 9.2 To the extent that the liability of the Leipziger Messe is effectively precluded or limited by the aforementioned terms, the same shall also apply to the personal liability of employees, other staff, organs, representatives and agents of the Leipziger Messe.
- 9.3 Statutory liability in the event of personal injury and under product liability law shall remain unaffected.
- 9.4 No liability will be assumed by the Leipziger Messe for any disruption, delay and/or loss caused by acts of God or natural events.

## **§ 10 Data Privacy**

- 10.1 The Leipziger Messe processes the personal data of visitors in accordance with applicable data protection law. Personal data (name, address, telephone number, email address, credit card information, etc.) is collected, processed and used by the Leipziger Messe to the extent required for establishing, amending and fulfilling the contractual relationship.
- 10.2 The Leipziger Messe shall be entitled to disclose data to third parties commissioned by it for contract fulfilment and to the guest organiser to the extent that such disclosure is necessary to enable attendance of the event or to enable additional services in connection with the event.
- 10.3 Visitors may at any time instruct the Leipziger Messe not to use or disclose personal data for commercial purposes or for purposes of market research or opinion polling. Visitors may revoke any previously given consent. Visitors will be informed of this right of revocation each time they are contacted for promotional purposes.

## **§ 11 Miscellaneous**

- 11.1 In addition to the GT&C, separate and supplementary conditions shall apply (in particular the appended regulations for use of the Leipziger Messe premises), in particular with regard to access to the events and exhibition halls, conduction of the event, and public safety and order at the Leipziger Messe [Annex].
- 11.2 Every visitor irrevocably consents to the free-of-charge use of his/her image for photographs, live broadcasts, programs and/or audio/visual recordings in all present and future media formats made by the Leipziger Messe, a guest organiser or their agents in connection with the event.
- 11.3 Should a provision contained in this GT&C or the GT&C of the guest organiser be or become invalid or unenforceable, the remaining terms and conditions shall remain unaffected.

- 11.4 All legal relationships between the contractual partners shall be subject only to German law with the exclusion of the UN Convention on Contracts for the International Sale of Goods.
- 11.5 Place of performance and legal venue for all disputes arising from this contractual relationship shall be Leipzig if the visitor is a merchant or has his place of residence abroad.

#### **§ 12 Use of MDV public transport (only if specifically noted on ticket)**

- 12.1 If expressly stated on the ticket, it may be used by the visitor on the date of the event to travel to and from the event by public means of transport provided by the Mitteldeutscher Verkehrsverbund (MDV) within zones 110, 151, 156, 162, 163, 168, 210, 225 (2nd class). A transport agreement is reached directly between the visitor and the MDV subject to the MDV conditions and fares applicable at the time the ticket is ordered. The portion of the ticket price allotted to travel, including value-added tax, will be collected by the Leipziger Messe on behalf of the MDV.
- 12.2 If a weekday is printed on the ticket, the visitor shall check the corresponding day of the visit on the ticket before using public transportation. The right to travel shall then apply during the time period of the event on that day. A multi-day ticket includes all travel to and from the event during the entire event in the zones listed under § 12.1. The right to use public transport is only valid in conjunction with a valid photo ID.
- 12.3 Online tickets allowing free MDV public transport are only valid if signed where indicated prior to using public transport. The name on the ticket and the name on the document allowing for free travel must be identical. The right to use public transport is non-transferable and only valid in conjunction with a valid photo ID or similar proof of identity issued by an educational institution. The photo ID must be presented together with the online ticket if passenger tickets are checked.

#### **IV. Additional conditions for congresses, seminars, meetings and conferences**

The price of admission is understood to be per person and event, plus the applicable value-added tax. No right to a replacement exists in the case tickets are lost.

Orders, changes or cancellations must be made in writing. Rebookings of courses or congress tickets of any kind are subject to a service fee of 10.00 EUR; names can be changed free of charge. A service fee of 25.00 EUR will be due for subsequent changes to the invoice. Fees are subject to value-added tax (VAT).

The Leipziger Messe reserves the right to substitute previously announced speakers and make necessary changes to the programme while maintaining the overall character of an event. Participants will be notified immediately if the event cannot be held due to an act of God, inability of a speaker to attend, disruptions at the event location, or insufficient attendance. Admission fees will be refunded if the event is cancelled due to insufficient



attendance. Any claims for reimbursement of expenses for travel or accommodation or loss of work shall be precluded, unless such expenses are the result of grossly negligent or wilful acts on the part of the Leipziger Messe.

Presentations and documentation related to the event are protected by copyright law and may not be copied, distributed or used for commercial purposes in any form—not even in excerpted form—without the approval of the Leipziger Messe and the presenters in question. Prior approval by the Leipziger Messe is also required for filming and audio recording during the event. Taking photos is not permitted. No responsibility or liability will be assumed by the Leipziger Messe for incorrect presentations or documentation.





## **V. Platform for Online Dispute Resolution**

As an online merchant, we are obligated under Section 14 (1) of the ODR Regulation to point out the European Commission's platform for online dispute resolution:

<http://ec.europa.eu/consumers/odr/>

The Leipziger Messe is neither willing, nor obliged to participate in a dispute resolution procedure before a consumer conciliation body.

## **VI. Instructions for Withdrawing and Withdrawal Form**

### **Right to withdraw from a contract**

You have the right to withdraw from this contract within fourteen days without citing reasons.

The time period for withdrawal shall be fourteen days starting from the day the contract is concluded.

To exercise this right, you must inform us of your decision to withdraw from this contract by way of explicit declaration directed to Leipziger Messe GmbH, Abteilung TS-MV, Messe-Allee 1, D-04356 Leipzig, Germany, email: tickets@leipziger-messe.de, fax: 49 (0) 678 8080) by means of letter sent by post, fax, or email). To accomplish this, you may use the attached sample cancellation form; however, there is no requirement to use this particular form.

Communicating that you have decided to exercise the right to withdraw prior to the expiration of the 14-day time period shall suffice for meeting the deadline.

### **Consequences of withdrawal**

If you effectively revoke or cancel the contract, the affected tickets will be blocked from granting admission to the event.

The Leipziger Messe shall be free to choose the payment means for reimbursing the ticket price. Generally, reimbursement will take the same payment form as the original transaction. There is no fee for the visitor.

Reimbursement may be refused until the goods have been returned in full. Goods must be returned immediately or within fourteen days at the latest starting from the date of withdrawal from the contract. This deadline shall be considered met if goods have been shipped before the fourteen-day period elapses.

The visitor shall cover the direct costs of returning the goods.

### **Special note**

Your right to withdraw shall expire prematurely if the contract has been completely fulfilled by both parties at your express wish before you exercised your right to withdraw.

### **End of the instructions for withdrawing**



**Sample Cancellation Form**

If you wish to withdraw from the contract, please fill out this form and return it to:

Leipziger Messe GmbH,  
Abteilung TS-MV  
Messe-Allee 1, D-04356 Leipzig, Germany  
Email: tickets@leipziger-messe.de  
Fax: + 49 (0) 678 8080

**I/We hereby withdraw from the contract signed by me/us for the purchase of the following goods / performance of the following services:**

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(Designation of the goods, price, barcode on the ticket)  
Please enclose a copy of the ticket with your declaration of withdrawal.

Goods ordered on:

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Date

Goods received on:

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Date

Name and address of the consumer

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Date

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Customer signature  
(only for written notice of cancellation)



# Regulations for the use of premises belonging to Leipziger Messe GmbH (LM)

## 1. Scope

These regulations apply to all premises owned by Leipziger Messe GmbH (hereinafter referred to as „LM“), specifically to the external grounds of the Fair and Exhibition Centre, the open-air exhibition areas 1 and 2, the exhibition halls, the Congress Center Leipzig (CCL), the tradesmen's centre and the administration building, (all of which are referred to in what follows as the „Exhibition Centre“) together with all parking areas. These regulations apply unless there are contractual agreements to the contrary. These regulations are complemented by the traffic regulations and should be read in conjunction with them.

## 2. Ownership and access to the Exhibition Centre

- 2.1 The Exhibition Centre is the private property of LM, with all the legal entitlements thereof, and there is no public right of access.
- 2.2 Only visitors with a valid admission ticket (hereinafter referred to as „visitors“) and other persons as may be authorised by LM or by individual event organisers (hereinafter referred to as „other persons“), and who hold a valid pass, may enter the Exhibition Centre. When requested to do so by a member of LM staff, visitors must, at all times, produce a valid admission ticket and other persons must produce their pass.
- 2.3 Visitors may remain in the Exhibition Centre only during the opening hours of the relevant event and must leave the Exhibition Centre at the end of the published opening times.
- 2.4 Children and young people under the age of 14 may only enter the Exhibition Centre when accompanied by a responsible adult.
- 2.5 Where specific seats are allocated for an event, visitors must access the location specified on their seat reservation using the allocated access routes.
- 2.6 LM may, at any time, refuse access to the Exhibition Centre or specific areas of the Exhibition Centre on grounds of safety and/or security. Equally they may, at any time, evacuate the premises.
- 2.7 LM may refuse entry to the Exhibition Centre to any person or persons who are carrying intoxicating substances (drugs or alcohol), or who have consumed such substances to excess. Equally, they have the right to remove such persons from the Exhibition Centre.
- 2.8 LM may exclude persons who infringe these regulations and refuse them entry to the Exhibition Centre. Any such ban may apply for a limited or unlimited time. LM will consider the lifting of any such ban, following a written request, containing appropriate justification, within a period of 3 months.
- 2.9 LM may search individuals, bags, containers and vehicles for suspected unauthorised items and prevent the bringing of such unauthorised items into the Exhibition Centre.

## 3 General rules of conduct

- 3.1 The facilities, furnishings and equipment of the Exhibition Centre must be treated with due care and consideration at all times. Nothing likely to cause soiling, contamination or pollution of any kind is permitted in the Exhibition Centre.
- 3.2 All visitors and other persons in the Exhibition Centre must, at all times, conduct themselves in such a way as to ensure that others are not hurt or endangered, or suffer greater disturbance than is absolutely necessary.
- 3.3 Attention is drawn to the fact that, during longer events, noise can reach levels that pose a possible risk of long-term hearing damage. In order to minimise any such risk of hearing damage, it is recommended that hearing protection be used as appropriate.

## 4 Vehicle traffic

- 4.1 The provisions of the German Road Traffic Regulations (StVO) apply throughout the Exhibition Centre. Due attention must be paid to traffic signs, which control the flow of both vehicles and pedestrians.
- 4.2 The maximum speed for powered vehicles within the grounds of the Exhibition Centre is limited to 20 km/h. The limit inside the halls and in the inner courtyards is 6 km/h.
- 4.3 Only visitors and other authorised persons in possession of a valid vehicular access permit issued by LM may use a vehicle inside the Exhibition Centre. The written vehicular access permit must be clearly displayed on the vehicle, where appropriate on the windscreen. This regulation does not apply to members of staff who park their vehicles on the staff car park.
- 4.4 LM may, at the owner's cost, have any vehicle towed away that does not display the vehicular access permit.
- 4.5 Instructions issued by LM and respective event organisers with regard to the regulation of traffic, particularly with regard to stopping and parking, must be observed at all times.

## 5 Proscribed items and activities

- 5.1 General proscriptions
  - Smoking (in whatever form and including e-cigarettes) is not permitted in the Exhibition Centre. There are specially designated smoking areas where smoking is permitted.
  - Neither the use of drugs nor excessive consumption of alcohol is permitted in the Exhibition Centre.
  - No fireworks shall be set off and no fire or naked flames used at the Exhibition Centre without the prior written agreement of LM.
  - Overnight stays at the Exhibition Centre are not permitted without the prior written agreement of LM

- Begging is not permitted in the Exhibition Centre.
- The exercise of any form of trade or professional activity within the Exhibition Centre, particularly the peddling or retailing of goods, without the prior written agreement of LM, is forbidden.
- Nor is it permitted to distribute printed and advertising materials, to attach stickers or posters or to use the advertising display facilities without the prior written agreement of LM. Separate terms and conditions apply to exhibitors within their own stands.
- It is not permitted to take photographs, film, video or sound recordings or to make sketches in the Exhibition Centre for commercial purposes, in particular with respect to individual exhibition stands and exhibits, without the prior written agreement of LM.

- 5.2 Roller skates, roller blades, skateboards, kickboards, scooters, electric scooters, bicycles, roller-mounted tables or other wheeled device or vehicle of any kind may not be used in the Exhibition Centre without the prior written consent of LM. This regulation does not apply to any device or vehicle whose use is medically prescribed. The use of Segways inside the halls is not permitted during visitor opening times. People with disabilities, providing they are able to control such a mobility aid safely, can, on presentation of their disability badge or other proof of disability entitlement, obtain special dispensation on an individual basis from the security staff at the entrance desk. In such cases, moreover, regulation 4.2 applies, as appropriate.
- 5.3 No animals may be brought into the Exhibition Centre, without the specific prior agreement of LM, providing that no general exception has been made in respect of events relating to animals. The first sentence of this paragraph shall not apply to any guide dogs for the blind. Anyone accompanied by a guide dog, as set out in sentence 2, must be prepared to offer proof of disabled status by presenting their disabled badge or similar when requested to do so by a member of LM's staff. No dangerous animals shall, as a matter of principle, be brought into the Exhibition Centre. Anyone accompanied by an animal must ensure that no third parties are disadvantaged or put at risk as a result and that the animal remains under close control at all times. The accompanied person is responsible for the prompt removal of any soiling caused by the animal.
- 5.4 The following items may not be brought into the Exhibition Centre without the prior written consent of LM:
  - knives, firearms, other offensive weapons or weapon-like items,
  - harmful, poisonous, corrosive, flammable or radio-active substances, or substances likely to cause staining or be injurious to health,
  - gas bottles, gas spray cans and pressurised containers, other than regular, commercially available pocket lighters,
  - fireworks, pyrotechnical materials and explosives,
  - extremely fragile items, or easily splintered items,
  - flags, banners, banner poles and/or extremist – particularly racist and xenophobic – propaganda material.
  - musical instruments, or any mechanically or electrically operated instrument designed to produce sound.
- 5.5 The staff of the Leipziger Messe and its subsidiaries are exempted from the prohibitions in Section 5.2.

## 6 Privilege as to one's own image

It is normal for films and TV-recordings to be made and photographs taken at events in the Exhibition Centre. By taking part in an event, all visitors and other persons implicitly consent to pictures and recordings of themselves being made public, unless they have expressly indicated the contrary.

## 7 Video surveillance

Attention is drawn to the fact that video surveillance is in operation throughout the Exhibition Centre for the safety and security of visitors and exhibitors.

## 8 Limitations to liability

LM's liability towards visitors and other persons is limited as follows: in principle no liability attaches to LM, its legal representatives or other persons appointed to assist LM in the delivery of its services. However, liability may exist:

- 8.1 where there is deliberate action on the part of LM, its legal representatives or other persons appointed to assist LM in the delivery of its services
- 8.2 where there is gross negligence on the part of LM, its legal representatives or other persons appointed to assist LM in the delivery of its services
- 8.3 where damage arises from injury to life, limb or health, resulting from a negligent failure to exercise a duty of care on the part of LM, its legal representatives or other persons appointed to assist LM in the delivery of its services, and
- 8.4 where there has been a culpable breach of a core contractual obligation (cardinal obligation) on the part of LM, its legal representatives or other persons appointed to assist LM in the delivery of its services.

## 9 Concluding clause

If any one of these regulations proves ineffective for whatever reason, this shall not affect the effectiveness or validity of the other regulations.